

MARK DRAKE

markdrake.us

SUMMARY

Writer, editor, and technology enthusiast with ten years of experience across diverse fields. Analytical, detail-oriented, and eager to make complex topics approachable and understandable. Also makes a mean quiche.

PROFESSIONAL EXPERIENCE

Chainguard | Developer Education Engineer

AUGUST 2022 – PRESENT

- + Write and edit documentation for Chainguard's product offerings to Chainguard Academy – the company's documentation and learning platform – using a GitHub-based "docs as code" workflow
- + Publish additional resources on cybersecurity and open-source DevOps solutions, providing readers with a central repository of information on software supply chain security
- + Build and maintain automated documentation systems, allowing the Developer Enablement team to quickly deliver the latest information to customers based on recent code updates
- + Collaborate with colleagues from Engineering, Marketing, and Product organizations to develop educational and promotional resources
- + Developed the Chainguard Academy Style Guide, which serves as useful tool for editing and collaboration

DigitalOcean | Manager, Developer Education

OCTOBER 2017 – AUGUST 2022

- + Managed a team of Associate-level Technical Writers, supervising their day-to-day work, training them in Linux system administration, and guiding them in their long term professional development
- + Produced technical tutorials on cloud computing and database administration topics, publishing over 400 contributions with more than 20 million views to date
- + Monitored and evaluated website traffic data to find articles in need of content updates or SEO improvements, and engage Community members to source and gauge interest in new tutorial topics
- + Promoted from Associate Technical Writer in August 2018, from Technical Writer in September 2020, and from Senior Technical Writer in March 2021

Radish Lab | Content Manager

DECEMBER 2015 – OCTOBER 2017

- + Authored and promoted client case studies, press releases, user guides, and presentation content, raising Radish Lab's profile among its target clientele of nonprofits and social enterprises
- + Managed the creative agency's proposal development process, securing dozens of website design, communications strategy, and brand identity projects
- + Audited clients' existing content and marketing strategies and streamlined them to more effectively convey their missions and services

ADDITIONAL EXPERIENCE

Software Freedom Law Center | Executive Assistant

DECEMBER 2014 – DECEMBER 2015

Showtime Networks, Various | Production Secretary

AUGUST 2013 – DECEMBER 2014

EDUCATION

Michigan State University | BA, History

SEPTEMBER 2008 – MAY 2012

- + Minor in Economics, specialized studies in African American history and labor studies
- + Coursework in C++, Java, and Python
- + Manager and lead guitarist of Saboteur, East Lansing's original dance-punk band

NOTABLE PUBLICATIONS

- + Understanding Database Sharding
- + How to Manage a Redis Database
- + Mirror New Images to Google Artifact Registry with Chainguard CloudEvents
- + How to Set Up Pull Through from Chainguard Registry to Artifactory
- + DigitalOcean Community Code of Conduct